

TERMS AND CONDITIONS

TENTATIVE CONFIRMATION

On receipt of the reservation inquiry form, we will contact you and provide you with a confirmation of availability, villa rate (including any applicable tax), and the 50% of deposit required. A tentative holds on dates may be placed which is valid for 1 week (7 days). An extension of another 7 days will be considered upon request in writing. After which time the hold will be released and clients must re inquire or request invoice.

INVOICING, IDR & US\$ BANK DETAILS

Invoice and Bank Account details for transfer of rental / event funds, will be sent upon tentative booking confirmation. All invoicing will be in US Dollars. Facility for deposits, full or partial payment of funds in IDR is available upon request. Foreign exchange rate will be calculated on the date of transaction at the Bank Central Asia (BCA) current rate for the US Dollar equivalent to be received to our account in BCA. This rate can be obtained from the villa management at any time upon request.

PAYMENT TERMS

Nazeki Villa requires a 50% of total invoice value deposit for confirmation and remaining 50%, Minimum 60 days prior to check in. This would include but not limited to Rental, Event Fees, security deposit plus any other pre booked requirements.

RESERVATION CONFIRMATION

Reservations are handled on first come, first served basis.

CANCELLATIONS

If the Guests wish to cancel a confirmed booking, written notice of cancellation must be sent to Nazeki Villa Management (info@nazekivilla.com). All cancellation notices received by Nazeki Villa will be acknowledged in writing. It is strongly recommended that the Guest and all members of the Guests party purchase trip cancellation insurance.

Cancellation of a booking includes but is not limited to:

- Cancellation of one or more days of a booking;
- An amendment of a booking so that none of the dates of the booking once amended fall within the same dates that originally constituted the booking;
- Failure of all Guests to provide the required documentation on arrival (eg. Passports or suitable identification); and
- Attempt by the Guest, their party or visitors to hold an event at the Property in breach of these Terms and Conditions or breach of any rules applicable to the Guest's chosen Property.

In the event that the Guest cancels a confirmed booking, the following cancellation fees will generally apply:

- 20% of the total rental amount will be forfeited if the cancellation is made more than 90 days before the start of the rental period.
- 50% of the total rental amount will be forfeited if the cancellation is made between 31 and 89 days before the start of the rental period.

•100% of the total rental amount will be forfeited if the cancellation is made 30 days or less prior the start of the rental period.
The applicable amount will be deducted from the deposit and moneys paid, and Nazeki Villa will refund any remaining balance to the Guest.

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AMENDMENTS

Once a booking confirmation is issued by Nazeki Villa, a fee of USD 50 will apply to each amendment made. Nazeki Villa will do its best to accommodate any reasonable amendments, however the Guest should be aware that some changes may not be possible. Please note that these amendment policies apply for regular booking periods. For amendments to bookings incurring a change in seasons (and rates), special amendment terms apply. If the information in any of these is inconsistent, the most recently issued terms will prevail.

In the unlikely event that Nazeki Villa is unable for any reason (including the sale of a property and force majeure) to provide the Guest with the Property booked by the Guest, Nazeki Villa reserves the right to transfer the Guest and their party to an alternative Property of the similar type and value, in consultation with the Guest. If the price of the substituted Property is less than the original booking, the difference will be reimbursed to the Guest. If the price of the substituted Property is higher than the original booking, the difference may be charged to the Guest. If, however, after considerable effort by Nazeki Villa, no alternative of similar type and value is available and / or no agreement can be reached between the Guest and Nazeki Bali, then either Nazeki Villa or the Guest may opt to cancel the booking and this Rental Contract. In that event, Nazeki Villa will refund the Guest all monies paid, without further compensation.

OUR SEASONS

Unless otherwise noted our booking seasons are:

Low Season :

January 4th to May 31st

October 1st to December 19th

High Season :

June 1st to September 30th

Peak Season :

December 20th to January 3rd

MINIMUM STAYS AND RENTAL RATES

Minimum night's stays are as follows:

Low Season : 3 nights

High Season : 4 nights

Peak Season : 4 nights

We may agree to a shorter stay on a case by case basis.

Rental rates also vary according to the season, rental rates are subject to change without notice.

All rates are exclusive of tax and service charges and are quoted in United States Dollars. (US\$)

All taxes are in accordance with government regulations.

Service charge is applied at the industry standard.

Rates are for room rentals per night only.

All other costs are at the expense of the Guest unless noted as inclusions on the written confirmation advice.

DAMAGES, BREAKAGES OR LOSSES

Guests are responsible for looking after the property, leaving it in good order and in a clean condition. Guests also undertake to pay for damages, breakages or losses they may be responsible for during the period of their stay. Nazeki Villa reserves the right to reclaim the hired property if the hirer, members of the guest party or guest visitors cause excessive damage or mess.

INSURANCE

We recommend that you take out comprehensive travel insurance at the time of booking, to protect you and all those accompanying you for the full time of your visit against illness, including evacuation, injury, death, loss of baggage and personal items, theft, cancellation and other travel contingencies.

RESPONSIBILITY

Please be advised that we are not responsible for any loss or damage to personal equipment and property during your stay at Nazeki Villa, or during your participation in any activities during your visit to Bali. We will not accept responsibility for any delay, additional expense or inconvenience which maybe caused directly or indirectly by events outside of our control such as late arrival of International flights, civil disturbances, fire, floods, unusually severe weather, acts of God, acts of Government, or the failure of any machinery or equipment.

Weapon/Firearms

Nazeki Villa does not allow firearms or weapons of any kind in the Villa grounds under any circumstances. Agents, Renter or their guests must advise villa management prior to arrival, their intentions to carry firearms / weapons and will be required to report the same at the Desa Kutuh Police Station (KAPOSPOL). Any failure to report Firearms / Weapons will result in immediate cancelation of the booking and all moneys paid to date will be forfeited. Nazeki Villa Management reserves the right to request police assistance in this matter.